

## Antivirus Software For NT Server Features

	Cheyenne Inoculan 4 for NT	Dr Solomon's Software Anti-Virus Toolkit for NT	Intel Corp. LANDesk Virus Protect 1.7	McAfee NetShield for NT 2.53	Symantec Corp. Norton AntiVirus 2.0 for NT	Trend Micro ServerProtect for NT
NT Version Certification 3.51 and 4.0	3.51	●	●	●	○	○
BackOffice-Certified	●	○	○	●	●	○
32- or 16-bit code	32	32	32	32	32	32
Supported platforms (Intel, MIPS, PowerPC, Alpha)	All	Intel	Intel	Intel	Intel	Intel
Third-party certifications	NCSA	NCSA, Secure Computing Checkmark, UKCVCC	NCSA	NCSA	NCSA, Secure Computing Checkmark	NCSA
<b>Virus Detection &amp; Elimination:</b>						
Specifies file types during scanning	●	●	●	●	●	●
Scans network attached drives	●	●	●	●	●	●
Real-time scanning	●	●	●	●	●	●
Monitors inbound and/or outbound files	Both	Both	Both	Both	Both	Both
Scheduled scanning	●	●	●	●	●, (weekly only)	●
On-demand scanning	●	●	●	●	●	●
Integrity checking	○	●	○	○	○	●
File scanning (signature files and heuristic techniques)	Signature, heuristic, analyzer for polymorphic and macro	Log, delete, rename	Signature, heuristic, behavior monitoring	Signature, heuristic, proprietary technology	Signature, emulation, heuristic (for macro viruses only)	Signature, heuristic, behavior monitoring
Action taken when a virus is found	Cure (makes copy of file first), copy, move, delete, rename, report only	Log, delete, rename	Log, delete, rename, move, deny access, pager, run program, trouble ticket, SNMP trap, SMTP	Log, move, deny access, clean, delete, run program	Prompt, notify only, automatic delete, automatic repair, deny access, log	Delete, move, nothing, run a program
Scans compressed files	ZIP, ARJ, Microsoft Compressed	ZIP, ARC, ARJ, LHA, ICE, DIET, Microsoft Compressed	ZIP, LHA, Microsoft Compressed, LZEXE, PKLite	ZIP (only during scheduled and on-demand scans)	ZIP	PKZIP, LHZ, Microsoft Compressed
Stops workstation from logging in if virus is found?	●	●	○	●	○	○
Real-time scan cleans infected files	●	●	○	●	●	Partial
Agents for Microsoft Exchange and Lotus Notes	Available via other products from Cheyenne	Available via other products from Dr Solomon's Software	○	Available via other products from McAfee	○	Available via other products from Trend Micro
Runs as an NT Service	●	●	●	●	●	●
<b>Management:</b>						
Support for logical server groupings	●	○	○	○	○	●
Alert types	MAPI/broadcast/pager/SNMP (IP and IPX)/NT Event Log, trouble ticket	Remote or local NT Event log, NT Broadcast	Trouble ticket, SNMP, SMTP, NT Event Log, run program	SMTP, SNMP, Broadcast, Pager, Printer, Local and Remote NT Event Log, run program	Can forward to NAV for NetWare, remote NT Event log (2.01 will add SMTP, Broadcast)	SMTP, broadcast, pager, NT Event Log, printer
Workstation product integrated with NT server product	●	●	●	●	○	●
Remote/multiserver management	●	○	○	●	○	●
Automatic updates of signature files to multiple servers	●	○	○	●	○	●
Internet update supports proxies	○	○	●	Supported via NT script file	○	●

● Yes ○ No

## Antivirus Software For NT Server Features (continued)

	Cheyenne InocuLAN 4 for NT	Dr Solomon's Software Anti-Virus Toolkit for NT	Intel Corp. LANDesk Virus Protect 1.7	McAfee NetShield for NT 2.53	Symantec Corp. Norton AntiVirus 2.0 for NT	Trend Micro ServerProtect for NT
<b>Management (continued):</b>						
Reporting capabilities	●	●	●	●	●	●
Customizable reports	○	●	○	●	○	●
Multiserver reporting	●	○	○	●	○	●
Use own error log or NT Event Log	Both	Both	NT Event Log	Both	Both	Own
Remote server installation	●, (uses C\$ share)	○	○	○	○	●
<b>Performance:</b>						
Can limit CPU utilization when scanning	●, (scheduled scans only)	●, (can limit # of concurrent scans)	○	●, (scheduled scans only)	●, (scheduled scans only)	○
Memory usage on server (MB) by services (running all available services)	9.25	8.23	5.14	2.68	3.88	5.04
<b>Support:</b>						
Support options	BBS, telephone, fax-back, CompuServe, Web	BBS, telephone, fax-back, CompuServe, Web	BBS, telephone, fax-back, CompuServe, Web, TalkBack service	BBS, telephone (8-6 PST), CompuServe, Web, fax-back, AOL	BBS, telephone, fax-back, CompuServe, Web StandardCare	BBS, telephone, fax-back, CompuServe, Web
Hours of operation	Basic: 8:30 to 6:30 EST; Premium: 24x7	8:30 to 5:30 EST; 24x7 virus emergency support for single user toolkit (\$89.00)	7:00 to 5:00 PST M-W, F and 7:00 to 3:00 Th	8:00 to 5:00 PST; 24x7 premium support	Support: M-F 7:00 to 4:00 PST; Gold Support: 6:00 to 5:00 PST; Platinum: 6:00 to 6:00 PST	7:00 to 5:00 PST
<b>Price:</b>						
Price of software (1-, 10-, 50-, 250-user licenses) These are suggested retail prices; contact vendor for any quantity discounts	Single server, \$995; upgrade, \$195; 5 servers, \$3,995	1 user, \$89; 10 users, \$39 per node; 100 users, \$30 per node; 250 users, \$24 per node	1 server, \$1,495; 4 servers, \$5,180; 20 servers, \$21,900	Priced by nodes; 25 nodes, \$450	\$70 per node (either workstation or server); 10 nodes, \$559; more than 10 nodes, site licensing	Price per nodes: 26-50, \$995; 51-100, \$1,495; 101-200, \$2,995; 201-300, \$4,195
Cost of basic technical support	None	Free	Free	Free	None	20% of license
Cost of premium support	Approximately 15% of purchase price	Free	Negotiable	Negotiable	Pay as you go and support subscriptions are available	40% of license
Cost for signature updates	○	○	○	○	○	○

● Yes ○ No